



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

3629
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re application of:

DAVID JOHN FORD, et al.

Group Art Unit: 3629

Examiner: Dennis William Ruhl

Serial No.: 10/064,962

Filed: September 4, 2002

For: ONLINE METHOD AND SYSTEM FOR ADVISING CUSTOMERS
OF SERVICE NEEDS, FACILITATING THE SCHEDULING OF VEHICLE
SERVICE APPOINTMENTS AND CHECKING VEHICLE SERVICE STATUS

Attorney Docket No.: FMC 1438 PUS

THIRD STATUS INQUIRY

Commissioner for Patents
U.S. Patent & Trademark Office
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Alexandria, VA 22313-1450

Sir:

Please inform us of the status of the above-identified patent application and as
to when we may expect an Office Action from the U.S. Patent and Trademark Office.

Respectfully submitted,

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Date: January 27, 2006

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